

## **ACCESS STATEMENT - BILTON BARNS FARMHOUSE**

Bilton Barns Farmhouse was built in 1715 and offers bed and breakfast accommodation in 3 en-suite bedrooms, all situated on the first floor. This statement details the access, facilities and procedures, as they exist. Whilst Bilton Barns is not part of any national accessibility scheme we do hope to offer all our guests a comfortable and enjoyable stay. If you have any concerns regarding access or perhaps require assistance, then we are happy to discuss these with you and would make ourselves available to help in any practicable way.

### **PRE-ARRIVAL**

- The bus stop and railway station are three quarters of a mile away – with prior notice it is often possible to organise collection and transportation to Bilton Barns. It should be noted that, to best enjoy all that this beautiful part of Northumberland has to offer, a car is recommended. Public transport is sometimes rather limited; we do keep copies of timetables, taxi information etc.
- Our web site [www.biltonbarns.com](http://www.biltonbarns.com) has many photographs and further details of what we offer.
- The property does not require a fire certificate.
- All bedrooms, and ground floor passageways have interlinked audible smoke detectors.
- Emergency information can be communicated verbally on request.
- Bedroom door hanging notices, requesting assistance in the event of a fire, are available.
- Whilst we do not accept dogs in the farmhouse, we would allow an assistance dog.
- Mobile phone reception can be patchy Orange and O2 provide good network coverage.
- Please contact us by telephone or e-mail to discuss any concerns you may have (details below).
- Visitor attractions with disabled access can be found on [www.tourismnortheast.co.uk](http://www.tourismnortheast.co.uk)

### **ARRIVAL AND CAR PARKING**

- There is ample free car parking with no kerbs or gradients, the concrete surface is uneven in places.
- A sensor light is in operation during the hours of darkness.
- Assistance with luggage is available to all guests on request.

### **ENTRANCE AND GROUND FLOOR**

- The entrance door is 30 inches wide, up 2 steps plus door thresh – full rise 15 inches.
- Level access to lounge, dining room and w.c. all internal doors are 28 inches wide. All areas have carpet floor covering.
- Lounge has a variety of seating options.
- Sun lounge access from the lounge has a 2-inch thresh.
- Access to the garden is achieved either through the sun lounge and down 2 steps to a small paved area or around the east side of the house using a narrow paved path from the car parking area.
- Breakfast is usually served at our large dining table and is normally a mixture of self-service and table service. Please advise us if you would like breakfast to be full waitress service.
- Please advise us of any specific dietary requirements you may have when making your reservation.

- There is no background music played in any area of the farmhouse.
- Guests are escorted to their rooms and facilities explained.

## **FIRST FLOOR**

- The 15-step staircase has a left ascending banister rail; the stairs have a 90-degree turn to the left with integral winding steps.
- All bedrooms and landing areas are carpeted and all en-suite bathrooms are tiled and have under-floor heating.
- All bedroom doors allow 27-inch access, 1 bedroom has a small ramp immediately on entering.
- All en-suite bathrooms have 25-inch inward opening doors and are not suitable for wheel chair access. Each has w.c. wash hand basin and 1000cm shower cubicle with 8-inch step.
- A bathroom situated across the landing is available, bath, wash hand basin and w.c. (hand held shower in bath).

## **CONTACT INFORMATION**

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We are always anxious to improve the visitor experience at Bilton Barns – we would welcome any feedback or comments to help us in this.

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